— Electrical Solutions —



PRIVACY POLCY









COMPANY INTRODUCTION

COTE VALUES Safe Delivery Quality Installation Reliable Service Sustainable Approach Welcome to Morrell Electrical Limited. We would like to wish you every success during your employment whether you recently joined us or whether you are an existing employee. We hope that you're experience of working here will be both positive and rewarding.

The Employee Handbook is designed both to introduce you to our organisation and to be of continuing use during your employment.

We ask that you study carefully the contents of this Employee Handbook as, in addition to setting out our rules and regulations, it also contains information on some of the main employee benefits that may be available to you and the policies and procedures relating to your employment. If you required any clarification or additional information please refer to your line manager.

The Employee Handbook is to be used in conjunction with the organisations written policies which will set out company values, procedures and objectives.

General amendments to the Employee Handbook will be issued from time to time, you will be notified of these respectively.

As an organisation Morrell Electrical Limited are committed to be one of the leading Electrical contractors in the South West region and beyond.

Our mission is to deliver upon and maintain this expectation through continued professional development, key supplier partnerships and client engagement.

Through a versatile and reliable service, combined with professionalism, exceptional quality and sound commercial approach we will ensure that Morrell Electrical Limited remain the contractor of choice with our clients.

Safety is at the forefront of our approach, Morrell Electrical Limited is committed in providing a safe environment for all of its employees, surrounding contractors and public alike. Maintaining continued training programmes, innovation, investment and through sound approach we aim to deliver on our zero harm objective.

Morrell Electrical Limited is determined to be at the forefront of every aspect of our industry

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WHO WE ARE

We believe in offering a well trained and highly skilled workforce that can be trusted to deliver all of the clients Electrical needs in an efficient and friendly manner. Morrell Electrical Limited provides all Electrical services to building contractors, house builders, commercial and industrial businesses and domestic clients.

Since 2012 we have been working tirelessly to provide an end to end service that is not only efficient and professional but also environmentally friendly. We provide high quality products, effective project management and outstanding customer service

All staff undergo continuous and comprehensive training to ensure the highest standards of workmanship and a versatile work force that allow us to execute contracts of varying types and sizes.

Introduction

This document sets out the Privacy arrangements that we have established within Morrell Electrical Limited

Policy Statement

Morrell Electrical Limited are committed to protecting and respecting your privacy. This policy (together with our terms of use and any other documents referred to therein) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us.

Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For collecting data covered by The General Data Protection Regulation (GDPR) (Regulation (EU) 2016/679) the Data Controller is Morrell Electrical Limited.

Information We May Collect From You

- Information that you provide by filling in an enquiry form on our site. We will use this information to send answers to your enquiries only. We may also ask for further information if you are reporting problems with our website. This will be stored: on our email system. You have the right to withdraw consent at any time by asking us to delete these emails.
- If you contact us by email, we will keep a record of that correspondence. This will be stored: on our email system. You have the right to withdraw consent at any time by asking us to delete these mails.
- Details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access.

IP Addresses

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration and to report aggregate information to our advertisers. This is statistical data about our users' browsing actions and patterns and does not identify any individual.

Cookies

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. For detailed information on the cookies we use and the purposes for which we use them see our Cookie Policy.

Where We Store Your Personal Data

The data that we collect from you may be transferred to, and stored at, a destination outside the European Union ("EU").

It may also be processed by staff operating outside the EU who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the fulfilment of your order, the processing of your payment details and the provision of support services.

By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

All information you provide to us is stored on our servers (see above: Information we may collect from you). Any payment transactions will be encrypted using SSL technology, and processed by an external payment processor i.e. PayPal, Stripe or other.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk.

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Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Uses Made of the Information

We use information held about you in the following ways:

- To reply to your enquiries.
- To provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.
- To allow you to participate in interactive features of our service, when you choose to do so.
- If you are an existing customer, we will contact you by phone, email or SMS with information about goods and services like those which were the subject of a previous sale to you.
- You have the right to withdraw consent at any time Disclosure of Your Information

- We may disclose your personal information to members of our company, which means our other company's, its subsidiaries and colleagues where appropriate.

Your Rights

You have the right to ask us not to process your personal data for marketing purposes. We will inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes.

You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data.

You can also exercise the right at any time by contacting us using our usual methods.

Our website may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you

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follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies.

Please check these policies before you submit any personal data to these websites.

If you believe that we have done something wrong by not complying with GDPR please contact us in the first instance to make a complaint for which we aim to resolve.

Should you not be happy with this resolution, you do have the right to lodge a complaint with the supervisory authority, the Information Commissioner's Office.

Access to Information

GDPR gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £5 to meet our costs in providing you with details of the information we hold about you.

Changes to Our Privacy Policy

Any changes we may make to our privacy policy in the future will be posted on this page.

Contact

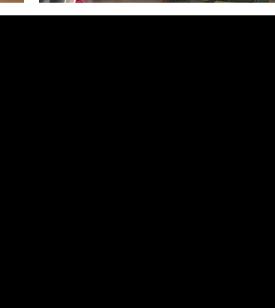
Questions, comments and requests regarding this privacy policy are welcomed and should be sent using our usual contact methods.











THE ASSESSMENT

Assessment and Review

Assessment and review of this policy will be undertaken by the Senior Management Team at regular intervals, not exceeding annually.

Confirmation

We hereby confirm we have reviewed the policy and its details contained within are current at date of signature below;

Signed:

Tom Money

Name:	Darren Morrell
Position:	Managing Director
Date:	28th January 2024

Next Review: January 2025



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PRIVACY POLICY

Solar Solutions —

Morrell Solar Morrell Smart

Smart Homes

